

# PRODUCT WARRANTY



**Wallpro**<sup>TM</sup>  
TRADE TOOLS

Wallboard Tool Co Pty Ltd warrants that this product will be free from any defect in materials or workmanship for twelve (12) months from your Purchase Date (noted on your invoice or receipt). At its discretion, Wallboard Tool Co Pty Ltd will either repair or replace your product, if it is found on inspection by Wallboard Tool Co Pty Ltd or a registered and approved Wallpro Service Agent to have any such defect.

## Warranty Claim Procedure

To make a claim under this Warranty, you must:

- First contact the Wallboard Tool Co Pty Ltd distributor where you purchased the product
- Return the product to the distributor accompanied by the proof of purchase (invoice or receipt)

*You will be responsible for the delivery to and collection of the product from the distributor.*

## Warranty Application

This Warranty applies only:

1. To a product sold to you by Wallboard Tool Co Pty Ltd or by a Wallboard Tool Co Pty Ltd distributor
2. If you use the product for your private or business purposes

## Warranty Exclusions

This Warranty will not apply if any of the following occurs during the relevant warranty period:

1. The product is serviced or repaired by anyone other than by a registered and approved Wallpro service agent
2. You use a Product contrary to the technical or operating environment guidelines recommended in its user guide or manual;
3. Any wear parts included in your product, (for example: including but without limitation: Velcro Foam Adaptors, Bearings, Bit Tips, Carbon Brushes and Brush Holders, Gears and Gear Boxes, Plunger Disks, Washers, Bushings, Mixing Blades, Drive Shaft Cables and Casings, Abrasive Products etc), reaches the end of its service life;
4. A product's malfunction or failure to perform to Wallboard Tool Co Pty Ltd specifications results from:
  - deliberate or accidental damage; or
  - neglect or modification; or
  - incorrect voltage or a power surge; or
  - use of non-genuine replacement parts or accessories.

## Non-genuine Items

If you use non-genuine replacement parts in the product, you may damage the product and may invalidate this warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## Details of the company giving this warranty:

Wallboard Tool Co Pty Ltd  
30 Leda Drive, West Burleigh, Qld 4220, Australia  
Phone: +61 7 5535 7655  
Email: [info@wbtc.com.au](mailto:info@wbtc.com.au)

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